By Regd. Post/Courier/By hand

# Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/SEED/ (Final Order)/ 1500 (W)

Date: 27/02/24

**Present:** 

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Member),

Sri A.P.Sahu Member(Finance).

1	Case No.	e No. BRL/124/2024						
		Name & Address	Cons	Consumer No		No.		
2	Complainant/s	Jagadamba Stone Crusher C/O Sudip Kumar Nath At/Po-Padiabahal, Dhanupali, Dist-Sambalpur			4160-0104-0135		9437257047	
3	Respondent/s	EE (Electrical) SEED, TPWODL,Sambalpur  S.E.E.D, TPWODL, Sambalpur						
4	Date of Application	08.08.2023						
5	In the matter of-	1. Agreement/Termination	X	2. Billing I	Disputes		1	
		3. Classification/Reclassification of Consumers	X	4. Contrac Connect		nand	/ X	
		5. Disconnection / Reconnection of Supply	X	apparat	Installation of Equipment & apparatus of Consumer			
		7. Interruptions	X	8. Meterin				
		9. New Connection	X		Quality of Supply & GSOP X Shifting of Service Connection X			
		11. Security Deposit / Interest		Shifting of Service Connection & equipments				
		13. Transfer of Consumer Ownership 15. Others (Specify) -X	X	14.Voltage		ns	X	
6	Section(s) of Electricity Act		-					
7		1. OERC Distribution (Conditions of Supply) Code,2019 √						
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004						
		<ol> <li>OERC Conduct of Business) Regulations,2004</li> <li>Odisha Grid Code (OGC) Regulation,2006</li> </ol>						
		4. Odisha Grid Code (OGC) Regulation,2006  5. OERC (Terms and Conditions for Determination of Tariff Regulations,2004  6. Others						
8	Date(s) of Hearing	08.08.2023						
9	Date of Order	27/02/84						
10	Order in favour of	Complainant Respondent Others						
11	Details of Compen	ensation NIL						

Place of Camp: GRF Office, Burla, TPWODL, Sambalpur.

Appeared

>r the Complainant- Jagadamba Stone Crusher

Represented by Sri Bikram Pradhan

For the Respondent - EE (Electrical), SEED, TPWODL, Sambalpur.

### GRF Case No- 124/2024

(1) Jagadamba Stone Crusher C/O Sudip Kumar Nath At/Po-Padiabahal, Dhanupali, Dist-Sambalpur Consumer No.- 4160-0104-0135

VRS

(1) EE (Electrical), SEED, TPWODL, Sambalpur.



**COMPLAINANT** 

OPPOSITE PARTY

## **GIST OF THE CASE**

The Complainant filed the petition in the name of Jagadamba Stone Crusher bearing Consumer No **4160-0104-0135** represented by Sri Bikram Pradhan under SEED, TPWODL, Sambalpur has stated about billing dispute from Frb'2022 to May'2022.

## **SUBMISSION OF OPPOSITE PARTY**

The Opposite Party has submitted the relevant documents along with written version as well as report of MRT, Burla in previous case regd. On 11.10.2023 and issued the final order bearing GRF case no. 282/2023.

### **OBSERVATION**

The case was already disposed of during the month of Nov'2023 (30.11.2023) and further registered in this Forum due to clerical mistake.

Hence, the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)
Co-opted Member
Gelevance Redressal Forum

Grievance Redressal Forum TPWODL, Burla - 768017 Member (Finance)

Grievance Redressal Forum TPWODL, Burta - 768017 (A.K.Satpathy)

President

President Grievance Redressal Forum TPWODL, Burla - 768017

**Copy to: - (1)** Jagadamba Stone Crusher, C/o Sudip Kumar Nath, At/Po-Padiabahal, Dhanupali, Dist-Sambalpur.

- (2) Sub-Divisional Officer (Elect.)-II, Dhanupali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer.
- (3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
- (4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".